



CONFIDENTIALITY & IMPARTIALITY POLICY

Hamad Industrial Company is committed to maintaining Impartiality, Independence & Confidentiality in all its inspection activities. This policy outlines our commitment to ensuring that our judgments and decisions are objective, unbiased, and free from any undue influence. This is crucial for maintaining the integrity and credibility of our inspection services.

This policy applies to all employees, contractors, subcontractors, and other personnel involved in inspection activities on behalf of **HIC**. It covers all aspects of the inspection process, from initial contact with the client to the final report. We take affirmative actions on Complaints & Appeals.

- All inspection activities shall be based on objective evidence obtained through fair and technical assessment.
- HIC shall not engage in any activities that may conflict with its independence of judgment. This includes the design, manufacture, supply, installation, purchase, or maintenance of the items inspected.
- Management ensures that personnel are not subjected to commercial, financial, or other pressures that might influence their technical judgment.
- We are free from any undue influence, whether financial, commercial, or otherwise, that could compromise our impartiality.
- All information provided by the client is treated as strictly confidential and will not be disclosed to any third party without written consent, except where required by law.
- If HIC is required by law or authorized by contractual commitments to release confidential information, the client shall be notified of the information provided, unless prohibited by law.
- Access to client data is restricted to HIC personnel who strictly require the information to perform their duties.
- The effectiveness of this policy will be monitored and reviewed regularly by the Quality Manager. Feedback from clients and employees will be considered in the review process.
- These above policies will be effectively communicated to all employees and regularly reviewed to ensure its ongoing effectiveness and suitability.

A handwritten signature in blue ink, appearing to read 'Hamed Saleh Ali Alyami'.

Hamed Saleh Ali Alyami
Chief Executive Officer (CEO)
HAMAD INDUSTRIAL COMPANY